

Store Structure Changes

Narrative for store managers to use with their teams before 23 February

In January, Dave shared with us that following successful trials, we will make changes to our store management structure's which will support our ambition to be a much simpler and leaner organisation, with a single-minded focus on customers.

Tony Hoggett committed to ensuring that all colleagues will know what this means for them by the end of February.

It's important that our colleagues hear about these changes at the same time. With half term next week and many colleagues on holiday, we will be starting communication in stores across the UK from **Monday 23 February, prioritising colleagues affected by the change first.**

I appreciate that you are anxious to understand what the changes mean for you, however, I am sure that you will also appreciate that it's right for all colleagues affected by the change to hear at the same time, first hand from their store manager.