

Keep Your Cool

Respect for Shopworkers

9 out of 10 retail workers have been verbally abused in the last 12 months
- 14% have been physically attacked.

Usdaw's campaign is built on the experiences of retail workers like you.

Please fill in our survey at: www.usdaw.org.uk/fffsurvey
or speak to your Usdaw rep.

**Abuse is not
part of the job!**



Keep Your Cool at Christmas

Giving Retail Workers Better Protection from Violence and Abuse

Retail workers suffer shocking violence and abuse every day at work.

We know levels of abuse often increase during the busy Christmas period.

Retail workers in England, Scotland and Wales now have specific legal protections and we want the same for everyone in retail.

Unreported retail crime deprives the victims of justice and can skew crime figures to mask the true scale of the problem. Make sure you report any incidents of violence or abuse that happen to you or a colleague to your employer, the police and your Usdaw rep.

Usdaw encourages all retail workers to use their new rights – **Report It. Sort It!**

Not a Member? Join Usdaw Today!

Usdaw understands the issues that retail workers face in the workplace and the more members we have, the stronger our case is with companies for better policies and better protections.

Simply complete a membership form and return it to Usdaw's Head Office. Just write **FREEPOST USDOW** on the envelope and put it in the post.

You can also join online at

www.usdaw.org.uk/join



Scan to
join today

For further information call our Helpline on **0800 030 80 30** or visit: www.usdaw.org.uk/fff

